



Q We understand that every parent worries about their child
& and we are here to try and ensure that you are confident in
A the lunch service your child receives.

How do I inform you of my child's medical diet?

Visit the Derbyshire County Council Catering website www.schoolmeals.derbyshire.gov.uk, where you can access the form. We will require the parents or guardians full name, contact details and the child's name, date of birth and the school name they are attending.

I do not have access to a computer, is there any other way to apply?

You are able to access and complete the form using any mobile phone or tablet device. However, if you call 01629 536704 our team will be happy to help

What is a 'medical diet'?

The term 'medical diet' is used to refer to food allergies, intolerances and auto immune conditions which require a modified menu to make food safe for a person.

Why do I need to submit medical evidence?

We ask for medical evidence to enable us to provide the most suitable menu for each child to be fed safely with as little restriction as possible

What can be submitted as 'supporting medical evidence'?

Medical evidence may be submitted in the form of a letter signed by a health professional but there is no need to pay for a GP letter. A patient's GP health record can be accessed via the NHS app or requested from the GP surgery free of charge, it will show any diagnosed allergies or details of any appointments with a GP. We only need to see the section relevant to the medical diet request.

What happens after I submit the online form?

Our team will review the application and create the appropriate menu. When the approval process has been completed, an email notification will be sent to the registered applicants email address confirming that a menu has been created and the earliest start date that the menu will be available.

What should I do if anything changes regarding my child's medical diet?

Please make us aware of any changes to your child's diet such as newly diagnosed allergies or completion of a re-introduction plan, by completing another form. This will allow us to continue to offer the safest menu possible without unnecessary restrictions.

My child no longer needs a medical diet, what do I do now?

Please provide your school with a letter from your GP, paediatric consultant or dietitian specifying that your child is no longer allergic/intolerant to their allergen(s) and that it can now be reintroduced in full into your child's diet

